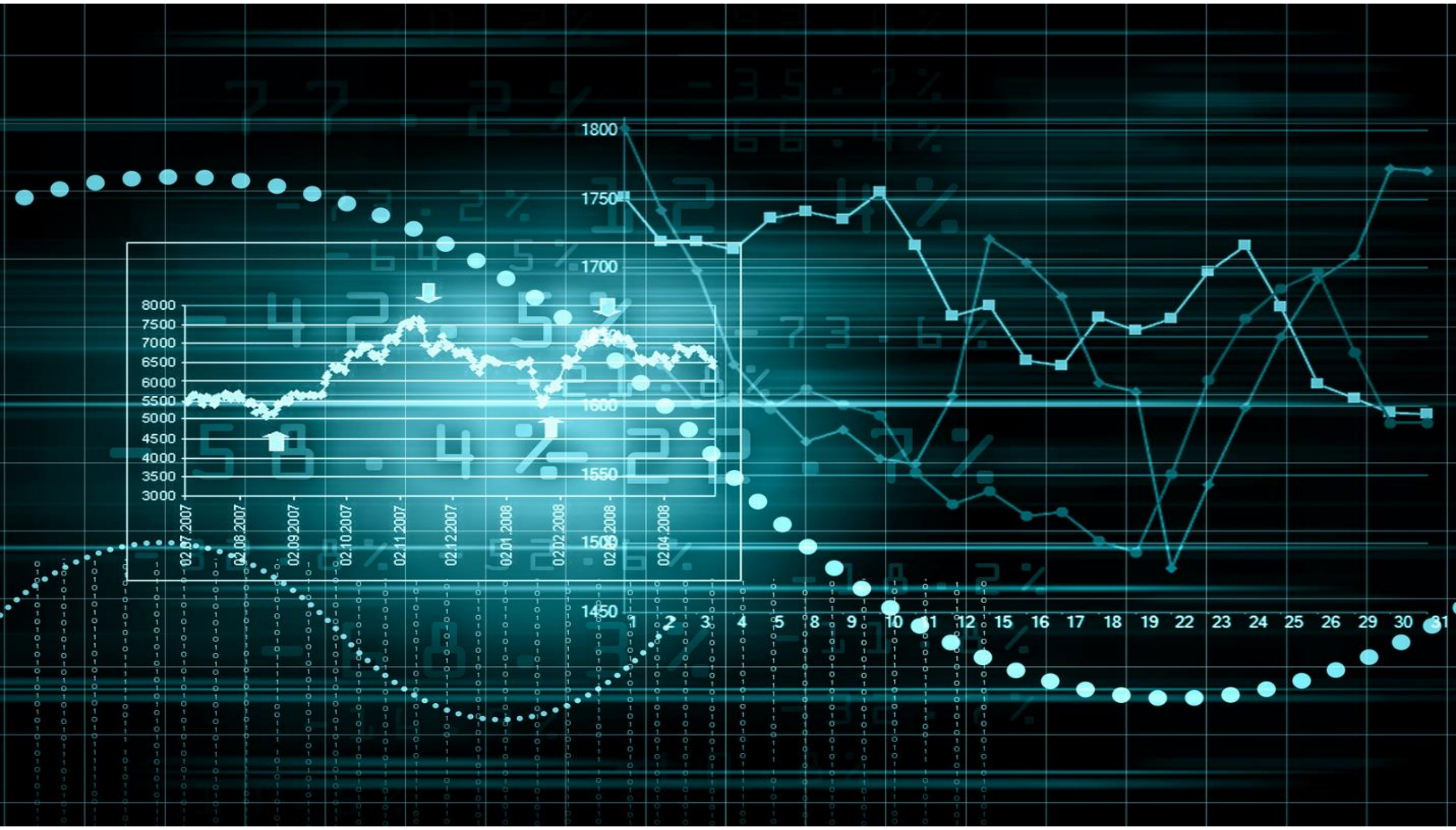
StockJumpers™

Trade Portal

(Quick Start Guide)



This is a brief overview and tutorial for setting up your Trade Portal App, and getting started with the StockJumpers Trade-Assist program. This guide is for User Release 2.0 *(Note: Please read all the risk disclosures before using this with real money in a live trading environment. Use of this software means acceptance of these risks)*

www.autotradeportal.com

Login: *(your registered email)*

Pass: *(what you selected when you registered)*

INTRODUCING STOCKJUMPERS TRADE PORTAL™

We call it the *Trade Portal*. This Trade Portal allows you to trade StockJumpers strategies in an automatic way using a software bridge or "portal" where you link your brokerage account, create your own risk management settings*, accepting all or only some of the trade signals broadcast through the system*. Using the Trade-Assist™ function your Trade Portal can trade stocks and options automatically based on a StockJumpers model strategy you have subscribed to.

At all times operating this system you are acting as a Self-Directed trader. **StockJumpers is NOT an Investment Adviser and does not trade your account for you**. *(see legal notice at the end of this document and the legal page on the website regarding your responsibilities as a self-directed trader)* The Trade Portal offers a unique "Trade-Assist" function that allows you to accept trade signals you have pre-authorized, and then open and close orders using automation based on your risk management settings. This web-based trading portal provides flexibility to StockJumpers members who are too busy to sit in front of a computer all day to execute signals manually.

A Word About Risk:

You will be warned many times through-out your Trade Portal experience that "Trading is Risky" and that you can lose a lot of money based on those risks, and you should only trade with funds that you can afford to lose. This is important and though a number of precautions have been put into place to prevent loss, software can fail and so can people. And though you are always in control of your settings and the trade details for each order, making changes on these settings will affect outcomes. We will address the best operating practices in further documentation.

How a Trade Signal Gets Generated:

A trade signal is generated through the use of StockJumpers predictive intelligence system called AI3 which stands for *Artificial Interactive Intuitive Intelligence* along with technical analysis and experienced traders who trade these events regularly. A trading strategy operates though a set of rules that are rigorously followed and generate trading signals to buy or sell based on those conditions. Each strategy operates its own model portfolio account, similar to the one you have connected to your Trade Portal. When a trade decision gets made, a trade gets initiated in a real trading account and a signal is broadcast out via the network to all subscribers of that particular strategy. The signal is received by your Trade Portal, and based on your permissions and risk management settings can be turned into an Order which is then transmitted to your brokerage account which *mirrors* the model portfolio trades.

<u>Example</u>: Let's say you subscribe to the Pro-Jumpers-2 strategy. This strategy trades catalyst events created by upcoming earnings releases. This strategy is highly volatile but also has high profit potential with stock prices moving as much as 5-20% within a 24-hour period. One of the rules of this strategy is that an opening trade signal gets sent within 15 minutes prior to the close on the trading day of the event being traded. When the earnings release occurs the price action begins to move the stock up or down. An exit signal is sent by StockJumpers to close that position based on a best-case scenario from our trading team and that strategy. This close signal may take place during aftermarket hours – *or sometimes not until the next morning*. Timing the exit of the trade is often the key to profit or loss. Your Trade Portal has built in risk management settings that allow you to pre-set the profit and loss that will

over-ride any StockJumpers trade signal *or* you can let the trade signal open and close the position per the strategy criteria. The purpose of this guide is show you how to adjust risk settings based on your personal risk-reward appetite and manage a trade action.

How Trade Signals Turn into Orders and Positions:

Trade Signals are broadcast to all members of a particular strategy. Every member receives the exact same signal at exactly the same time. There are no individualized trade actions. Based on your personal settings, (take profit, stop loss, trade allocation, etc.) the signal gets turned into an order, that will open or close a trade position on your brokerage platform. Your Trade Portal has the ability to mirror the StockJumpers model account that the Strategy performance is based on. You always maintain full control of every Trade Signal and can choose to trade only those events you want, as well as modify, cancel or close any open position. For most members once they become comfortable with the software and the process, they can put the system on full auto-pilot and check in periodically to see how its performing. **IMPORTANT:** If you chose to modify an open position, the Trade Assist App will no longer be able to close that trade automatically. It will be your responsibility to monitor and close that trade yourself.

Use of cookies:

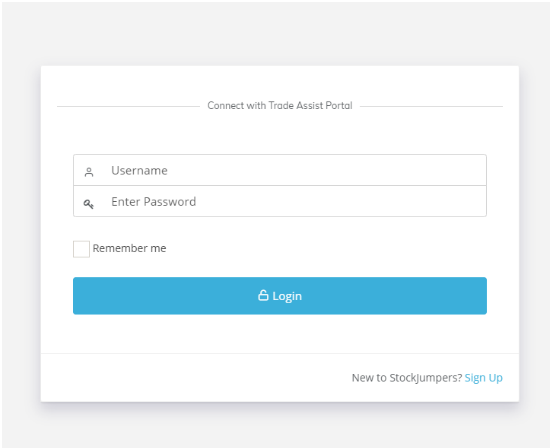
The trade assist software uses cookies to control varies aspects of the app. If you clear cookies from your browser, the software will likely shut down and present you with an error page. This will NOT break your broker connection, but you obviously will need to restart your browser and re-initiate the app to restore full functionality.

Getting Started:

What follows is a brief tutorial of how to set up your Trade Portal and adjust your risk management settings. To use this system you need 2 things, 1) a brokerage account with an affiliated brokerage firm that can accept trade signals (currently that is Tradier, and Alpaca brokerage), and 2) a Membership and Subscription to a StockJumpers strategy. If you still need to subscribe to a live strategy for your account, you can do so here on the StockJumpers website - *www.stockjumpers.com/join*

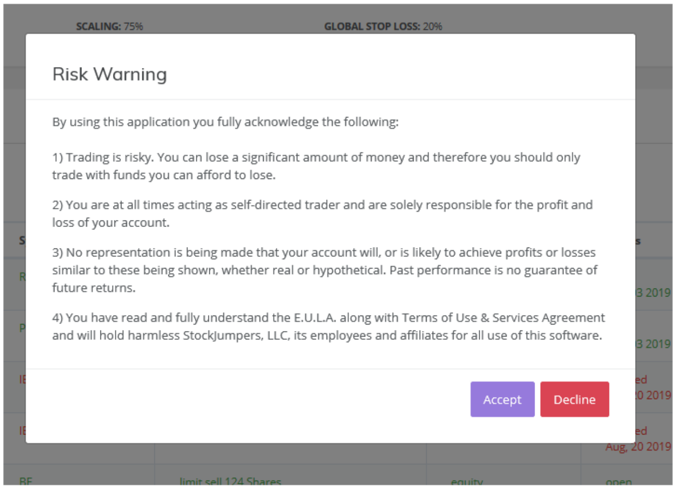
SETTING UP YOUR TRADE PORTAL

Log in



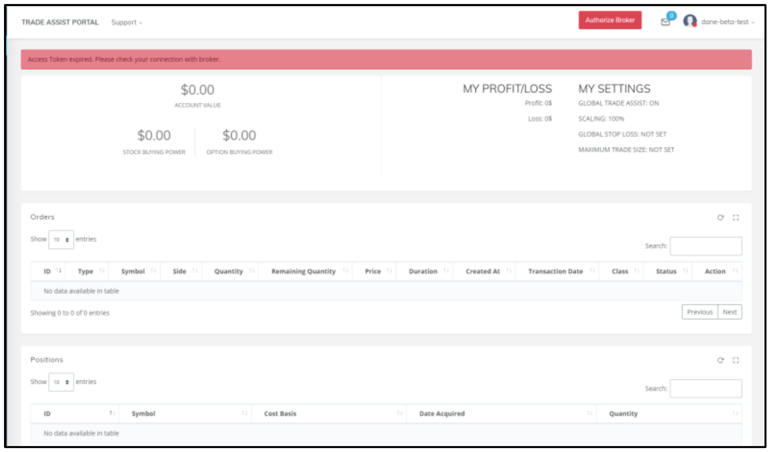
Log in to your Trade Portal here - www.autotradeportal.com (links to the trade portal will appear on the header of the StockJumpers member pages).

Your user name is your email address that you registered with your StockJumpers membership and the password you created. Once entered correctly, it will open your Dashboard, and you will see the Risk Disclaimer pop-up.



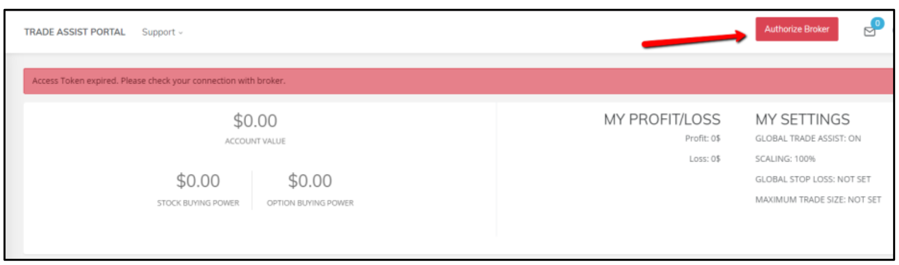
Accept the Risk Disclaimer and Terms of Use before acknowledging you understand the risks associated with trading and using this software.

Dashboard (Getting Started)



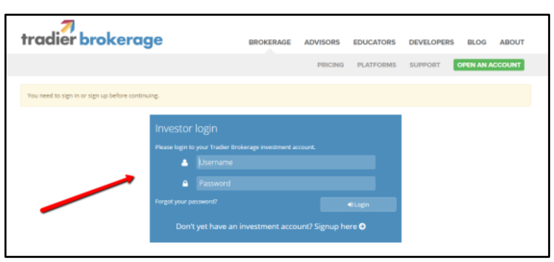
You are now at the Dashboard panel which should see blank "Orders" and "Positions" rows, that once activated will give you visibility into your daily trading activity.

Authorize Your Brokerage Account



To be able to receive trade signals you need to authorize your brokerage account. When you click here you will see a list of available Brokers. Once you select your Broker – you will be taken to another screen where you will need to provide your access credentials. Each broker is different.

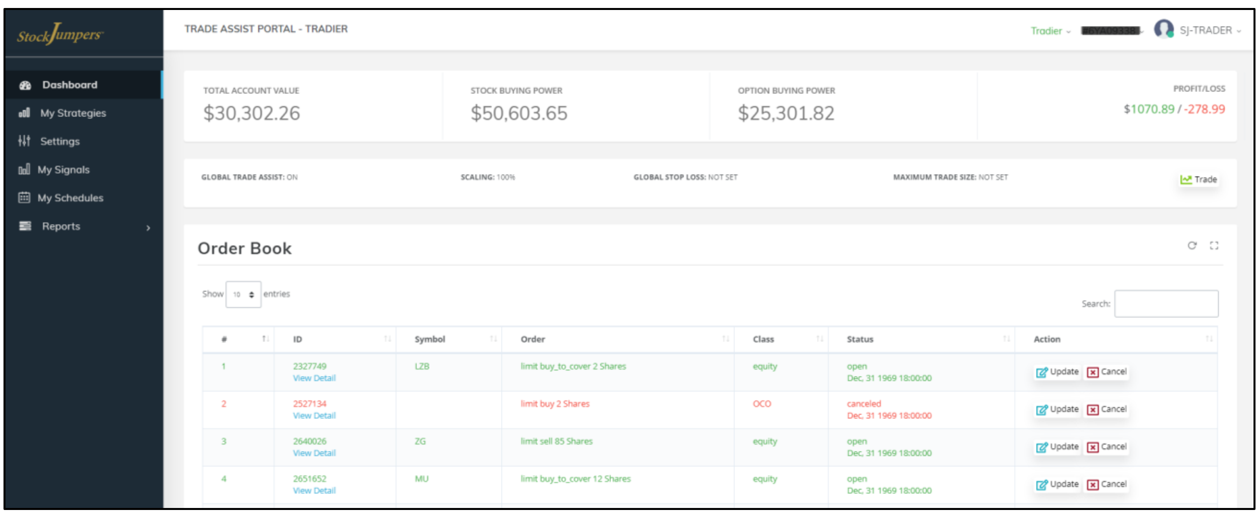
Here is what the screen will look like for Tradier…



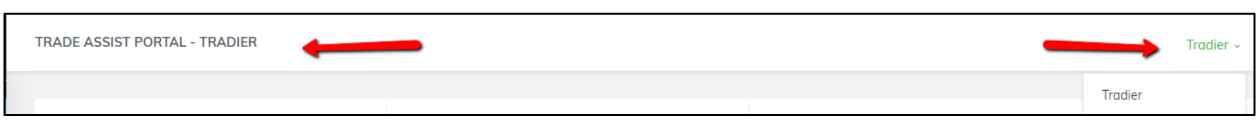
Here is what the screen will look like for Alpaca. It will ask for your authorization keys, which you must get from the Alpaca site where your credentials are stored.

If you have not set up a brokerage account yet, you will need to do this to accept live trading signals. Go to the StockJumpers to find the brokers page and the special links for StockJumpers members. These brokers have made special deals for our group.

Once your Trade Portal is connected to your brokerage - the dashboard will look like something like this.



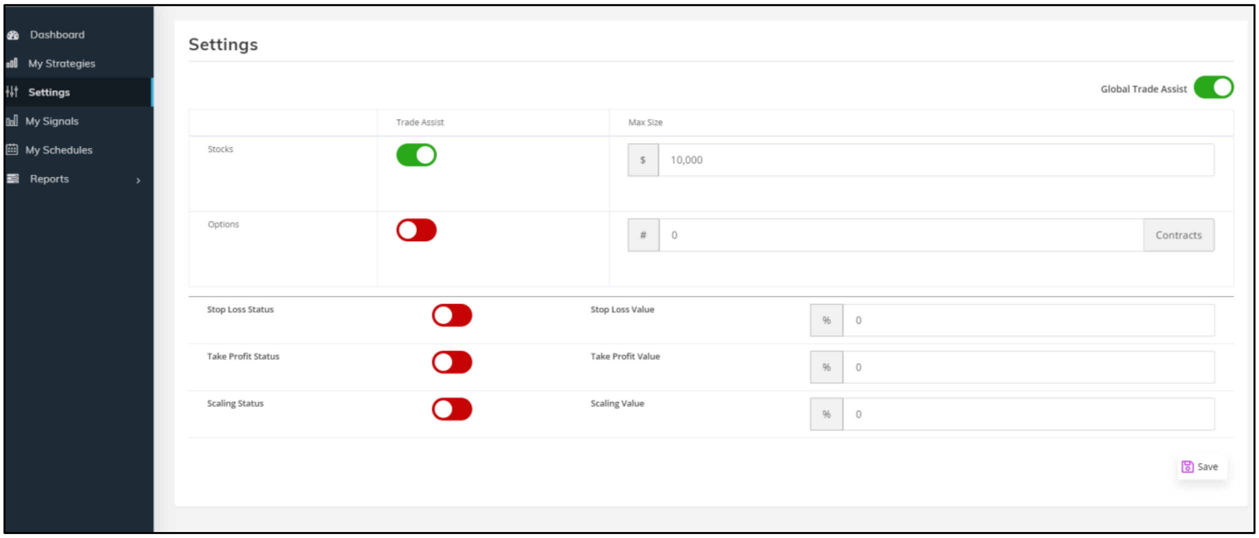
You should stay connected from this point forward – but you can always tell you are by looking at the top right which will indicate who you are linked to.



NOTE: You can only have one brokerage account operate per Trade Portal instance. You can have multiple brokerage accounts and manage them from your trade portal but only one can be active in that browser at any time. If you want to run multiple strategies in different brokerage accounts, the best management practice is to log in with a different browser with a Trade Portal instance and link to that brokerage account.

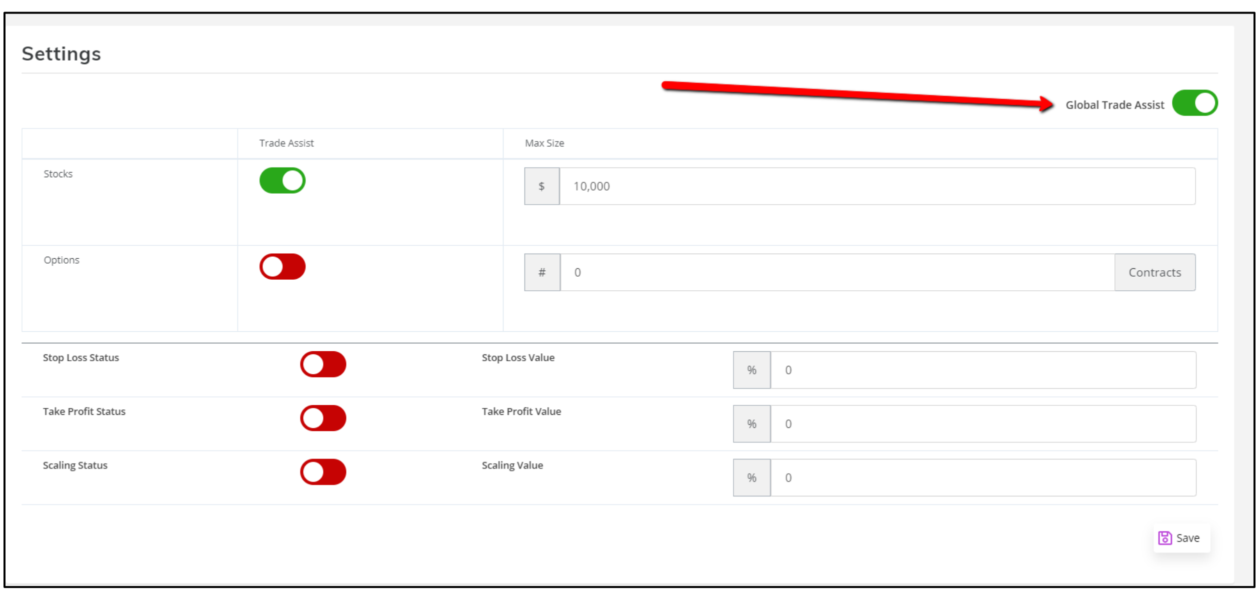
Settings Panel – (Risk Management)

The next step is where you will set up your risk management settings. Click on “Settings” and you should see a blank panel that looks like this –



The Settings panel is where you control risk and your trade allocation levels along with your global trade-assist status. The first Switch on the upper right will turn “on or off” your ability to accept and pass thru trade signals into your brokerage account. If you ever want to shut off ALL trade signals to your account – just flip this switch to off and its done. Otherwise, when you are accepting signals you leave it in the ‘on’ position and you never have to touch it.

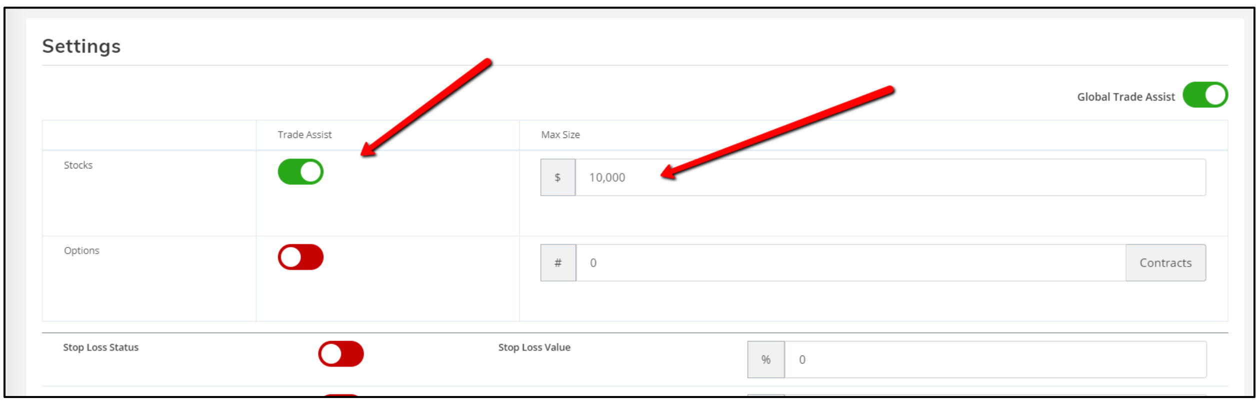
Global Trade Assist Status



Clicking the "On" position means that trade signals for your Strategy are able to flow through the Trade Portal software bridge and execute orders (open and close positions) based on your management settings. This button acts as your AUTO-TRADE ON/OFF SWITCH. If this is in the "Off" position this means you will still receive trade signals to your Trade Portal – but they must be manually executed. *(see pending signals panel on page 11)*. If you want to turn off trade signals from automatically executing trades, you turn off this switch. When you want to resume automatic execution of trade signals – you turn this switch on.

Trade Assist Button (Stocks)

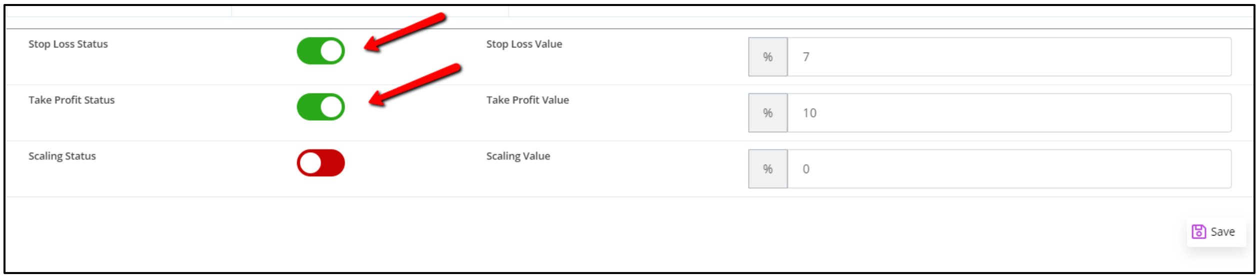
To use the Trade Assist function (accepting trade signals for a channel) click the Trade Assist function for "Stocks" to on. *For the purposes of this tutorial we are going to focus only on trading Stocks. In the future you will be able to receive Options trade signals as well.*



Once the "Stocks" Trade Assist switch is "on" you can set the maximum trade allocation amount (Max Size). The trade allocation is the maximum $ dollar amount that you want to limit each trade event size to. *(You can also limit trade size with the scaling function, so the Max Size trade allocation amount is another management tool to insure you don't exceed any trade size that would risk more per trade than you are comfortable with.)*   NOTE: Keep in mind that the Max Size value should be in sync with your scaling setting (covered later in this guide.)

Stop Loss and Take Profit Settings

Below the line on this panel are your stop settings. They are specific to your account and will create a stop loss and take profit value that will bracket the opening position amount for the values you specify.



You must hit the “Save” button in the lower right to update your settings

The above example is a hypothetical setting for a stop loss of 7% and a take profit of 10%. What happens when an order is placed with these settings? When an opening order signal is sent through your Trade Portal, this setting will create an OCO order type (One Cancels the Other), commonly referred to as a bracket order. Your position gets opened and triggers closing legs which are added to the position. These could be a “Sell” or a “Buy-To-Close” order types, which are placed above and below your positions opening price, at the percentage levels YOU set for the exiting all trades.

NOTE: When you turn on your Stop Loss and/or Take Profit switch – this means you are controlling the exit for ALL positions. Exit signals sent by the Strategy Manager to close positions will be ignored by your trading platform and your exit setting for Take Profit and/or Stop Loss will activate the close.

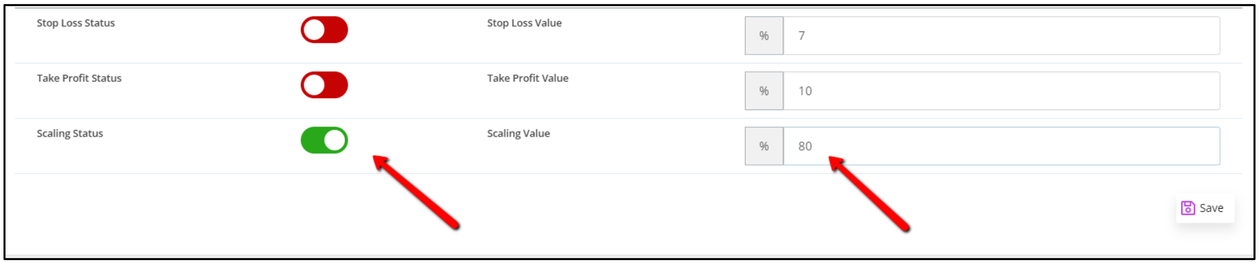
The Strategy Manager will be sending exit signals to close positions however if your bracket order is in place (Stop Loss and Take Profit) it will prevent any other exit signal from being executed. You can modify or cancel these orders from the Order Book panel on your Dashboard. Also, regardless of how you choose to manage your trades, you can always manually close any open position from your Open Positions panel on the Trade Portal dashboard or from your brokerage platform. ***NOTE: To manually close a bracelet trade, you must cancel the stop and limit legs of the bracelet first. Once those are cancelled, you can close the trade.***

WARNING: Some StockJumpers strategies like PRO JUMPERS-2 operate in the after market sessions. There are risks inherent in trading outside of ***Regular Trading Hours (RTH)*** *including reduced liquidity, increased volatility, and expanded error trade guidelines that traders should be aware of and willing to assume prior to accepting trade signals and transmitting active orders into the market during these times. This means that stops may not get executed as intended and this is one of the major risks involved in trading these types of events.*

Scaling Status

The final setting in this panel is called “Scaling” and this is where you enter a percentage value of what you want the trade allocation amount be (as a percentage of the model account) when it opens a position. How do you know what this percentage should be?

StockJumpers operates a model account, that it uses to generate the trade signals. This is LIVE – real money trading account that you can mirror for each trade in your account if you wish. Based on your account size and your personal risk appetite – you can scale your trade allocation using this setting. *The model account trade allocation amount for each strategy will be listed under the strategy profile details.*



EXAMPLE: The StockJumpers model account for the PRO-JUMPERS strategy uses a trade allocation of $10,000 per trade. (Note: each strategy is operated differently so you will want to see how each is traded so you can scale it to mirror your account the way you want). If you want to mirror the StockJumpers model account exactly, meaning you also want a $10,000 trade allocation for PRO-JUMPERS, you would enter 100%. If you want to enter an allocation per trade of $8000, you would enter 80% like the example above.

In this example let's say the event being traded is HP - Hewlett-Packard's (HPQ) earnings release. HPQ stock is trading at $20 per share, and the trade signal is a BUY. StockJumpers sends a Trade Assist signal to BUY 500 shares of HPQ based on its standard trade allocation of 10k per trade. Your Trade Portal app automatically adjusts the trade based on your Scaling Status to 400 shares of HPQ (8k) and would then open a BUY order for you automatically through your brokerage account.

If your scaling was set to 20% (for a max size of 2k for a trade event) the order would auto-adjust for 100 shares, and so on. Same is true for larger accounts and larger trade allocation settings. If your account size is larger than the StockJumpers model account and you want to mirror it precisely you can enter a % value in an amount larger than 100% to mirror that performance. If you wanted a trade allocation size of $20,000 per trade, you would set the Scaling at 200% and so on. Once you feel comfortable with your personal risk management settings there is really very little you have to do - as it will for the most part manage itself. It is recommended that for the first few weeks of trading, that you create small trade allocations and then increase them over time as you become comfortable with the platform and that strategy. NOTE: The "Max Size" setting mentioned earlier should be in sync with your scaling. For example, with a $10,000 trade allocation, you set your scaling to 50%...thus $5000 per trade. Your Max Size setting should be at least $5000 or your app will not allow any trades. Our recommendation is to set the Max Size slightly above the scaling setting to avoid missing out on trades due to slight variations in initial stock pricing. E.G. in the above example using a 50% scaling, the Max Size value would be $5100.

Remember to click the "Save" button and you are done.

<u>Settings Configuration Checklist</u>

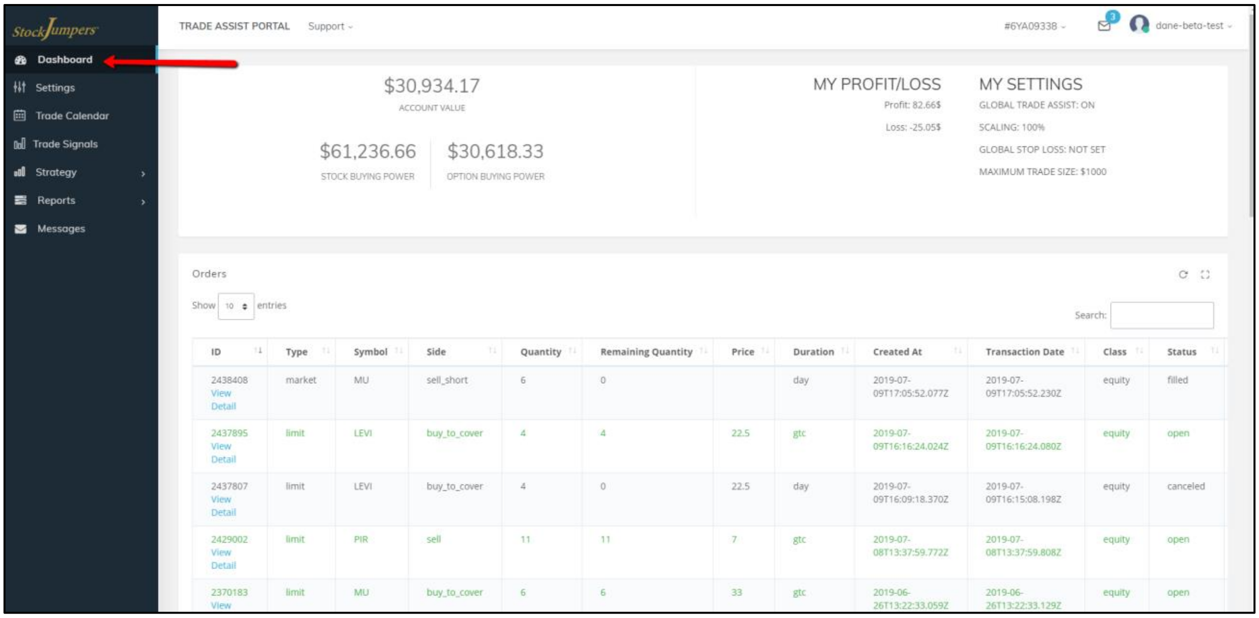
Once you have read the Trade Assist User Guide, and configured your Trade Assist App in accordance with your personal trading desires, please use this checklist to make sure your app is set up correctly for that first trade signal.

1. **CONNECTION**: Is your Trade Portal connected to your Broker. Look for your Tradier/Alpaca account number to be shown in the upper right corner of your dashboard. (*Note: If you are using Microsoft Edge, and that account number is not displaying, that is most likely an issue with Edge. We would recommend using an alternate internet browser.*)

2. **SETTINGS**: In settings, are the basic trade assist switches set to accept signals
   a. Global Trading Assist set to On
   b. Stock Trading Assist set to On
   c. Max trade value set to some value more than zero (*this is maximum you wish to risk per trade*)
   d. Options Trade Assist set to off
   e. SL and TP switches set to On or Off. (If On, *this will create a bracket OCO order that will exit your position when the price hits that value)*
   f. Scaling status should be on, with a value entered of more than zero. NOTE, your "Max Trade" amount should line up with your scaling value.

3. **CALENDAR**: On the trade calendar, make sure you are configured to accept all signals or specific signals that you specify.

Dashboard (Managing Trade Actions)

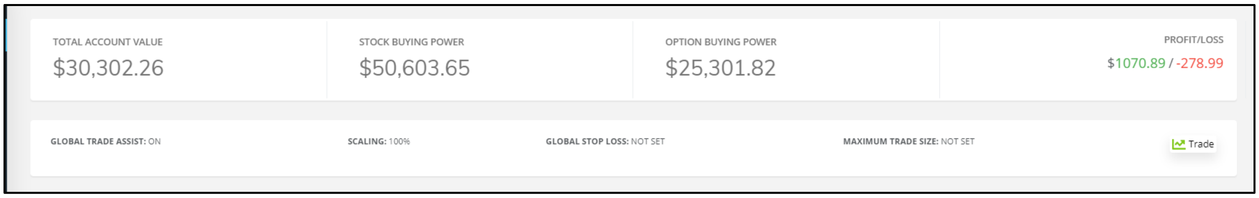


Once your brokerage account is linked, your dashboard will show you all trade actions taking place in your account. Depending on how active you want to be you may not need to check-in daily but you always have the flexibility *at any-time* to manage all aspects of an ongoing trade event, (i.e. - orders, positions, and even pending trade signals) if you wish.

After a few trades the operational aspects of the system will become self-evident, but let's go through the functions in some detail now.

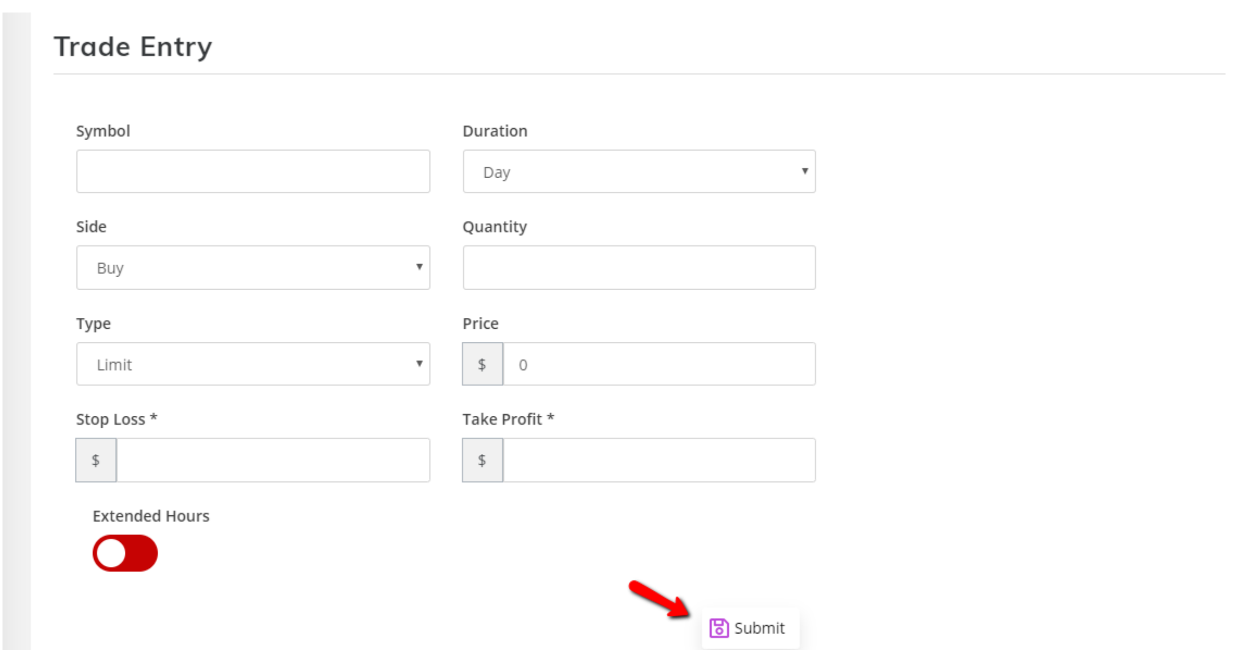
At the very top of the page is your support panel – with a pull-down menu (click on "support" to reveal a number of links and support contacts). To the right is your message box status, which will show you if you have messages waiting (click on the envelope icon to take you to your messages panel). Your user name which is to the right of that, has a dropdown where you can log-out of the app, and also access your user profile. (*Note: logging out – only logs you out of the Trade Portal and does not disconnect the bridge link to your brokerage account. You should be continuously connected after you authorized the broker once. (Note: The only way to disconnect your brokerage once approved is to click on "disconnect from broker" option at the bottom of the drop-down broker selection list, upper right portion of your dashboard). When logging in is complete, the display will change from the Authorize Broker button to your account number. You should not have to authorize it again, unless for some reason the bridge becomes disconnected or you unsubscribe*). The system was designed to give you full control but also be as easy to operate as possible– so you don't have to babysit your account each day constantly reconnecting or worry that a trade signal may get missed.

The next panel on the header shows your current account balance and stock/option buying power (for margin accounts), a status of your PROFIT/LOSS and your global risk management settings. (Note: If the Global Trade Assist is "ON") this means trade signals will auto-execute into your account per your settings. NOTE: These figures do not update real time. It takes at least 24 hours to update after trades close. Log directly into your broker account if you need more current information.



<u>MANUAL TRADING BUTTON:</u> If you want to open a trade on your own, just click on this field

The Trade Entry panel will open. Just fill in your order details and click submit.



The next 3 panels below the header – reveal the trade actions in process.

<u>ORDER BOOK PANEL</u> – this panel shows all active orders and their status (open or filled). It refreshes daily with the current orders and open orders. You will be able to see all detail of the order by clicking on "View Detail" to the left. Orders with a "Status" of open will be highlighted in green. You have the ability to control the order from this panel if you wish instead of going to your brokers platform. You can cancel any "open" order from your dashboard. To modify an open order (which you can do) click on the "update" button. This will open another panel where you can enter your details and then update the values. *(Note: If you cancel or modify an open order it will affect any future trade signals associated with that order – like closing a position* ***NOTE: If you are looking to confirm a new order or position, you may need to refresh your screen to see the update***.

Order Book

Show 10 entries

Search:

#	ID	Symbol	Order	Class	Status	Action
1	2327749 View Detail	LZB	limit buy_to_cover 2 Shares	equity	open Dec, 31 1969 18:00:00	Update Cancel
2	2527134 View Detail		limit buy 2 Shares	OCO	canceled Dec, 31 1969 18:00:00	Update Cancel
3	2640026 View Detail	ZG	limit sell 85 Shares	equity	open Dec, 31 1969 18:00:00	Update Cancel
4	2651652 View Detail	MU	limit buy_to_cover 12 Shares	equity	open Dec, 31 1969 18:00:00	Update Cancel

<u>POSITIONS PANEL</u> – these are all your open positions currently being traded in your account. If you are choosing the maximum automation, it means any open positions will be closed automatically when a trade signal is received and processed within the Trade Portal. You always have the ability to CLOSE or modify any open positions manually as well. By clicking the "CLOSE SIGNAL" button you will be able to open another panel where you can set the position to close based on a "Limit" or "Market" order. If you select "market order", it will close the position immediately at the whatever the market price happens to be when the signal is executed – overriding any limit order which may be currently in place. You can also create a new limit order by entering the price you want the position to close at – which will update any closing limit prices already placed for that position. <u>Once again, a reminder that if you modify an open position, you then become responsible for the actions needed to close it.</u>

Open Positions

Show 10 entries

Search:

Symbol	Quantity	Last	Change	Value	Cost Basis	Gain/Loss	Action
BE Bloom Energy Corp	526	$4.45	$0.03 (-0.67%)	$2340.7	$2437.84	($97.14) (3.98%)	Close
IRBT iRobot Corp	22	$60.4	$1.41 (-2.29%)	$1328.8	$1476.05	($147.25) (9.98%)	Close
LZB La-Z-Boy Inc	-2	$31.17	$0.7 (-2.2%)	$62.34	$59.84	($2.5) (4.18%)	Close

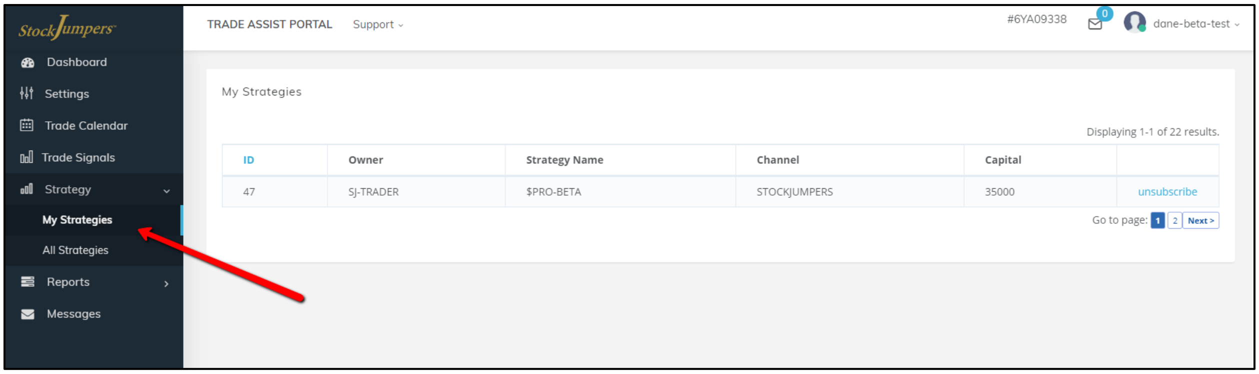
PENDING SIGNALS – This panel displays all signals that have NOT been executed and allows you the opportunity to manually execute. This panel should be blank if you have selected Trade Assist in your settings. It is also used if, for some reason, your Trade Portal link becomes disconnected from the broker and thus a trade signal remains open and cannot be sent on to your brokerage account. Under this scenario, a pending signal would be sent to this pane, and you would receive an email alert that you have a pending signal that has not been executed (for some reason) and you will be directed here to manually execute it if you wish.

Pending Signals can be used as a manual trading feature if you prefer to NOT use the trade assist aspects of your trade portal. You can turn off "Global Trade Assist" in your settings panel and all un-executed signals are then sent to you in this panel and you can choose which ones you want to execute or not. There is a clear button, to remove old signals and refresh your dashboard.

IMPORTANT: ***If in your Settings panel your Global Trade Assist switch is off (meaning you are not using the Trade Assist function) this means that in addition to turning off the auto-execution of all trade signals, all your settings are also disabled. To make certain trades are properly scaled and your risk settings take effect, the Global Trade Assist switch in the Settings panel must be on before manually executing a pending signal.***

With the Trade Portal, you are always in control of each and every trade (*if you want to be*) and you can choose the degree of automation and risk management that you are comfortable with. If you decide you want to take a break from trading and pause all trade assist... you simply turn off your Global Trade Assist button in your settings panel.

My Strategies (Subscriptions)



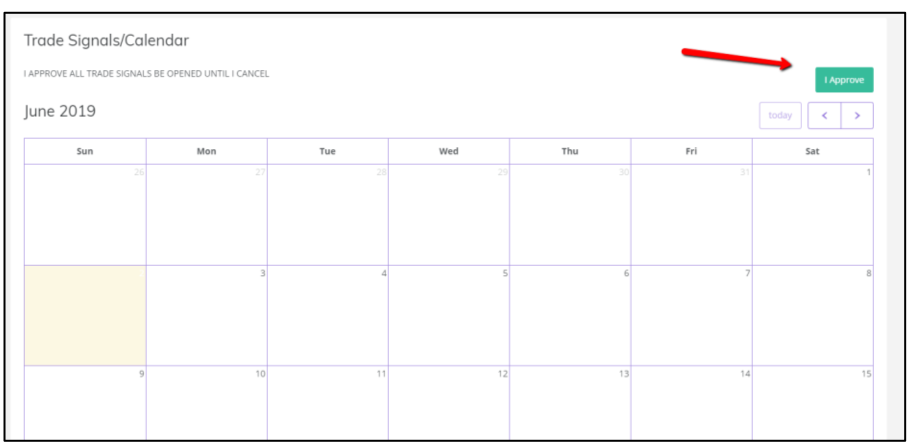
To check your "Active" subscription status for the Strategy membership you are subscribed to, click under "My Strategies" and the panel will display your active subscriptions. If there is nothing showing in this panel it means you are either not subscribed or there is something wrong with your connection. The only way you can receive trade signals is with an active subscription to a strategy.

IMPORTANT: When you add (or remove) a subscription, you must logout and login in to your App before the update will appear.

(Note: You can subscribe to multiple strategies and have them traded in one account, but from an accounting and risk management perspective it is generally a best practice to have a separate trade assist portal for each strategy.)

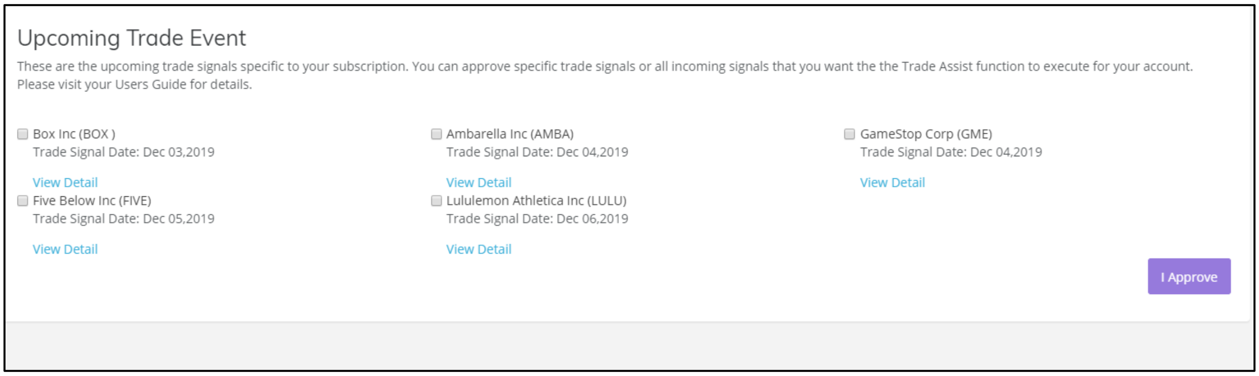
Trade Calendar

In the Trade Calendar panel, you have two options for how you want to trade the signals. You can choose to approve all trade signals (recommended) or opt-in or opt out of specific trades.



To approve all Trade Signal's, click the "I Approve" button in the top right corner. This will opt you into all signals being sent to your Trade Portal and they will auto-trade based on your settings.

Option 2 is to opt-in to individual trades based on the calendar. Not all strategies will use the calendar, but those that do – like Pro-Jumpers, will show each event you can opt into.



You would select the events you only wish to trade, and click "I approve" and only those trades will execute the trade signals per the Strategy you are subscribed to. This can involve quite a bit of work and supervision and unless you are really concerned and want to approve every single event, it's much easier to globally approve all trade signals.

Manage Your Automation Level

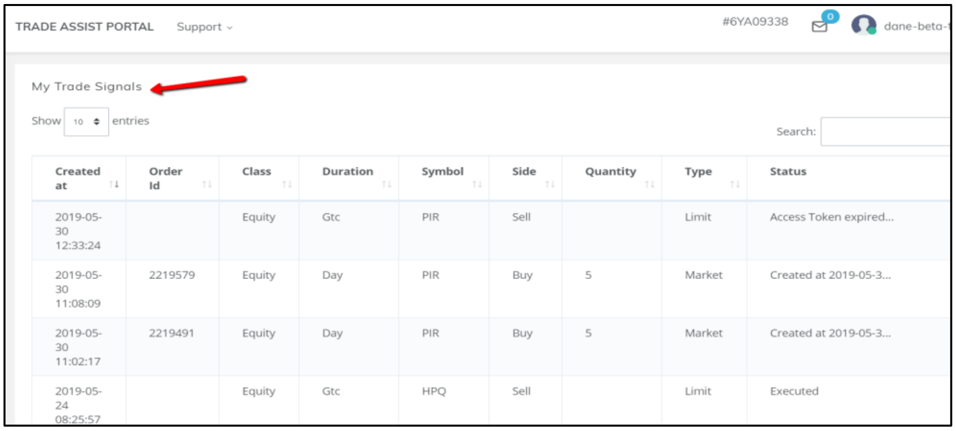
One of the key benefits to the Trade Portal is giving you the power to be in control of all aspects of the trade process if that is your wish, or to allow full automation to work for you. There is never a sure-thing way to trade that guarantees success and each investor-trader is different in terms of how they run their trading business. No one is better at managing your money than you. The key to success is all about having an edge and managing risk. Knowing how to run the winners, and mitigate the loser trades, which are bound to happen with any system. This is what separates success from failure in the trading business and the StockJumpers strategies along with Trade Portal automation can assist you in your investment goals.

Your Trade Portal acts as a software bridge between a trade signal published and broadcast to all members by StockJumpers and your brokerage account. It's up to you how you want that signal managed. You can select full trade-assist automation or signals only, where it's up to you to manually execute the signal. The Trade Portal was designed for investors who don't have the time to sit in front of a computer all day, or the personal psychology and skill to pull the trigger on their account. For these investors and part-time traders, they can rely more on automation. For those who are active Day-Traders and have the skill and want as much control as possible they can choose, when they want, a trade-assist for a particular event, and thus, opt-in and out of this automation, when it suits them.

This software was developed to accommodate both investors and traders.

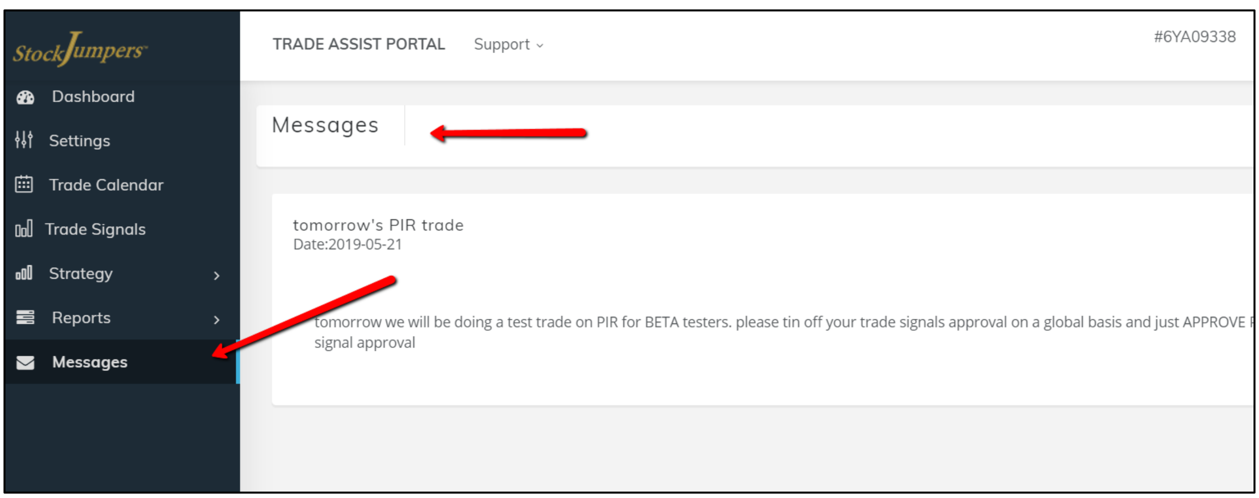
OTHER TRADE PORTAL FUNCTIONS

Trade Signals



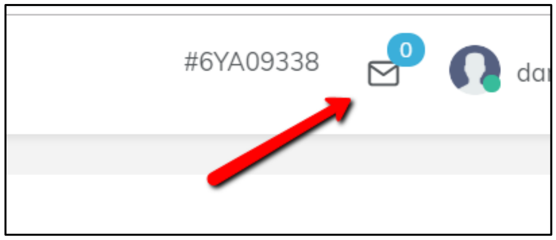
Under Trade Signals panel you'll see all trade signals sent and the status of what happened with it. Should there be an error, this is where you are able to review it. This is a log of all the signals sent and their status.

Messaging System



Under "Messages" you will find notifications and alerts that may include changes to the schedule or trade modifications.

In addition, you will be getting Alerts via SMS (text) if you submitted your Cell Phone number when you registered.



You'll know when a new message is in your inbox as it appears at the top of the app.

Reports

Account History

Show 10 entries

Search:

Date	Amount	Type	Description	Commission	Price	Quantity	Symbol	Trade Type
2019-08-29	1942.44	trade	HP INC	0	18.5	-105	HPQ	Equity
2019-08-28	1006.46	trade	YEXT INC	0	18.3	-55	YEXT	Equity
2019-08-28	-830	trade	BLOOM ENERGY CORPORATION	0	4.15	200	BE	Equity
2019-08-28	-907.5	trade	YEXT INC	0	16.5	55	YEXT	Equity
2019-08-28	1007.96	trade	BOX INC	0	14	-72	BOX	Equity
2019-08-28	122.29	MARGIN						

Gain Losses

Show 10 entries

Search:

Close Date	Symbol	Cost	Gain Loss	Gain Loss Percent	Open Date	Proceeds	Quantity	Term
2019-08-29	HPQ	936	25.97	2.7746	2019-08-21	961.97	52	8
2019-08-29	HPQ	1007	-26.53	-2.6346	2019-08-21	980.47	53	8
2019-08-28	BOX	993.6	14.36	1.4452	2019-08-27	1007.96	72	1
2019-08-28	YEXT	1006.46	98.96	9.8325	2019-08-28	907.5	-55	0
2019-08-27	APRN	13.86	0.02	0.1443	2019-08-26	13.88	2	1
2019-08-25	CAL	1003.2	46.15	4.6003	2019-08-25	1049.35	66	0

Under the "Reports" menu you'll be able to access your trade history of each order, and the gain/loss for each individual trade. This is not meant to replace your account statement and account analytics provided by your Broker, it's just a quick way to get drill down on individual trade history and provide a snapshot of trade activity. NOTE: It takes about 24 hours for this reports section to update once trades are closed.

Your brokerage will send you regular statements and of course you can always go online with your account to pull down specific reports as well.

FREQUENTLY ASKED QUESTIONS (FAQ)

1. **What happens if my Trade Portal become 'unlinked' to my brokerage account and I miss a trade signal?**

   A: You will be sent an email that you are not connected, and a pending signal will appear under the pending signals dashboard. You will be able to execute the position if you wish.

2. **How do I handle an 'orphan' position?**

   A: An 'orphan' position occurs should you become disconnected for any reason with an open position, or when you are manually trading events and a position is no longer being controlled by your Trade Portal app. The open position will appear on your Dashboard under Positions. You can close this by clicking on the "Close Position" button which will open another panel allowing you to enter a market or limit order and execute that signal manually.

3. **Can I manually trade the signals?**

   A: Yes. If you turn off the Global Auto-Trade switch located in your Settings panel, you will receive signals on your dashboard – under Pending Signals, where you can execute them if you wish.

4. **Can my Trade Portal execute orders in the after markets?**

   A: Yes. It is designed to close positions in the aftermarket (pre and post) but there are limitations. 1) If you choose to set your own stop loss and take profit in the settings panel it creates a "bracket order" type, but, remember, you are now responsible for the close since close signals from the trade manager will now be ignored for that trade. 2) StockJumper is able to send an exit signal in the aftermarket which can close positions automatically but there is a risk potential for not executing a stop because of low volume. In addition, it is possible during very high volatility that the price action can move past the stop and not execute your closing order. *Read all Risk Disclosures on after-market trading.

5. **How do I know if I am subscribed to my strategy and it is receiving signals?**

   A: Under the "My Strategies" Panel will see the strategy(s) you are subscribed to. If there are no strategies displayed you will not receive any signals. You only receive signals for those strategies on which you have an active subscription.

6. **Can the Trade Portal work with other Brokers?**

   A: At this time, the only brokerage the Trade Portal works with is Tradier.com and Alpaca.

7. **Why can't I trade "short" in my Cash Account?**

   A: A cash account can be opened for any amount but cannot trade a short position. To trade short positions, you must have a margin account with a minimum balance of $25,000. The Cash-

Cow strategy was designed for cash accounts as it only trades long (buy) positions. It is suitable for (IRAs) retirement accounts

8. **What is the "Pattern Day Trader" Rule and how does it affect me?**

   A: A pattern day trader is a regulatory designation for traders or investors that execute **four or more** day-trades during five business days' time. The PDT Pattern Day Trader rule was established by the SEC to restrict trading on margin accounts only. It does not apply to Cash accounts. Pattern day traders are required to hold $25,000 in their margin accounts. If the account drops below $25,000 they will be prohibited from making any further day trades until the balance is brought up. Stockjumpers Pro-Jumpers strategy may invoke PDT rules because we will often execute open and close positions in a single day. For complete rules from SEC this link explains… https://www.sec.gov/investor/alerts/daytrading.pdf

9. **How much do I need to fund my margin account?**

   A: the recommended minimum starting balance for the Pro-Jumpers strategy is $35,000. Cash Cow is $10,000 though it could be any amount you wish.

10. **Can I trade multiple brokerage accounts and strategies?**

    A: Yes. It is recommended that you have a separate account and/or trade assist portal for each strategy due to different risk settings, but you can mix them, as long as you are cautious of your settings and accounting.

11. **What is the safest strategy (where my risk is the lowest)?**

    A: Each strategy has its own risk profile and you are urged to review this risk before you trade anything. ALL TRADING IS RISKY and you will be warned often against trading any money you can not afford to lose.

12. **Why doesn't may Trade Assist App show the real time price changes during a earning report release.**

    A: The Trade Assist software is designed to manage the receipt of trading signals, it was not designed to continually update the stock price received from your broker. If you need to monitor the stock price, we recommend you login to your brokerage account.

TECHNICAL SUPPORT

If you are having problems or need assistance with your settings, you can contact Member Support via email support@stockjumpers.com or if the problem is urgent call the support line; 253.248.6604